

MARISOL CONDOMINIUMS HEALTH & SAFETY POLICIES & PROTOCOLS

FACE COVERINGS: All owners, employees, guests and visitors must wear face coverings when in any area or performing any activity that will necessarily involve close contact or proximity and six feet of separation is not feasible.

HAND SANITIZER: Hand sanitizer containing at least 60% alcohol at the front desk and in the dispensers outside the main entry, office and pool gate.

POSTED CDC GUIDELINES: Marisol displays CDC posters on how to prevent the spread of COVID-19 and proper hand-washing hygiene.

EMPLOYEE GUIDELINES: Our staff has been educated on the most common COVID-19 symptoms and signs of infection and is required to stay home if they are sick or have symptoms. Employees must also inform their supervisor if they have a family member in their home sick with COVID-19 or under quarantine. In addition, all employees are required to wash their hands with soap and warm water frequently and use hand sanitizer with at least 60% alcohol if soap and water are not available, and have been trained to 1) avoid touching their eyes, nose, and mouth with unwashed hands, 2) use the inside of their elbow to cover their mouth and nose or use a tissue they then properly dispose of when they cough or sneeze consistent with CDC coughing and sneezing etiquette, 3) use non-contact methods of greeting other than shaking hands, 4) avoid large gatherings and stand at least six feet away from other people, including even other staff when possible, 5) cover their mouth and nose with a mask or bandana when around others, 6) avoid using other employees' phones, desks, offices, or other work tools and equipment, when possible and if it's not possible to avoid, clean and disinfect before and after use, 7) use disposable disinfectant wipes to disinfect surfaces, pens and keys in the front office between interactions, 8) always wear disposable gloves when applying disinfectants as part of routine cleaning, when emptying trash bins and when handling used linens, mop heads and cleaning rags, 9) always wash their hands before and after gloving and discard gloves after use, and 10) Staff is not allowed to enter occupied condos unless there is an emergency.

DAILY HEALTH SCREENINGS: Our manager screens each employee on site daily using Open Texas Resource Manual health protocols for employers.

CLEANING & DISINFECTING PROTOCOLS: Marisol uses cleaning products pre-approved by the EPA for use against emerging viral pathogens including COVID-19 to clean and disinfect individual condos as well as common areas. Our cleaning staff has completed web-based training provided by our cleaning product supplier to ensure they know how to properly use program products as appropriate for different surfaces. All common area high-touch surfaces including the main gate key pad, office and laundry door handles, television remote controls, countertops, keyboards, telephones, handrails, laundry machines, vending machines, toilet flush handles, and faucet handles, are cleaned and disinfected on a regular basis. Marisol has also adopted written cleaning protocols and trained staff to follow set-pattern condo cleaning procedures and has implemented post-departure & pre-arrival inspections. For employee safety, prior to cleaning inside a condo, it is left dormant for 48 hours following an owner or guest departure. More generally, staff has been trained to: 1) Clean dirty surfaces with soap and water prior to disinfection, 2) Damp mop rather than sweep when possible to prevent dust/airborne particles, 3) Avoid excessively wet mops to prevent the creation of aerosols and splashing, 4) Change cleaning solution water often as it becomes soiled, 5) Disinfect equipment after each use, including proper laundering of reusable mop heads and rags, 6) Always use a clean mop head, as well as clean rags and never use the same mop head or rags in more than one common area or condo to avoid cross-contamination, 7) Wear disposable gloves and related PPE when handling used linens, mop heads and cleaning rags and not to shake or "hug" used items to prevent spread of potential contamination, 8) Place used items in a laundry bag and close the bag for transport out of area ensuring it will not open to contaminate other linens, cleaning materials or surfaces, and 9) Wear disposable gloves, mask and goggles when emptying trash bins and seal the plastic bag before taking it out of its bin.

PARKING: Marisol recommends parking in every other space (approximately 15 feet apart) when possible; when not possible, everyone must wear a face covering or wait until others in close proximity have gotten in their car or there is more than six feet of separation before going to or getting out of a vehicle.

OFFICE: No more than 2 people at a time in the front office, including staff. Only staff is allowed in the back office. Owners and guests are encouraged to call in questions and requests when possible and **are required to wear a face covering if they enter the office**. Marisol Office:(956) 761-1193.

LAUNDRY ROOM: Marisol recommends no more than 1 person inside at a time. Cloth face coverings are required if six feet of separation is not feasible.

POOL & ENCLOSED POOL AREA: Pool Hours: 10 a.m. -- 10 p.m. No more than 15 people in the enclosed pool area at a time. This includes no more than three (3) people in the small pool at a time. Scheduled time slots may be necessary on the busiest days. No large groups or pool parties. Guests of the same family or group may swim together. Lounge chairs and/or tables should remain at least six feet apart. No more than four people at a table. Guests of the same family or group may sit together. Everyone must wear a cloth face covering when traveling through common areas of the property that will necessarily involve close contact or proximity and six feet of separation is not feasible, including to and from the pool.

BOARDWALK & SHOWER STATION: No loitering. Facial coverings or masks are recommended at all times on the boardwalk and required if six feet of separation is not feasible. No more than 1 person in the shower area at a time except that guests of the same family or group may rinse off at the same time.

OUTDOOR GRILLS AND PICNIC TABLES: Keep 6-foot spacing between your group and others. No more than 4 people per table.

RENTAL PROGRAM GUEST PROTOCOL: In order to confirm a reservation at Marisol, guests must 1) agree to adhere to the above Marisol health and safety policies while in the Marisol community, 2) complete the registration and payment process in advance of their arrival (staff places an envelope containing keys, wristbands, parking pass and paperwork inside their reserved condo prior to their arrival) and 3) leave their reserved condo ready for the post-departure two-day dormancy prior to cleaning. Guests are also informed that their reservation may be cancelled or postponed in the event the Board determines prior to their arrival that it is unsafe for them to be here and they are encouraged to bring their own hand sanitizer, wash their hands frequently with soap and water, cover coughs and sneezes, and avoid the pool area if they are experiencing symptoms of illness including a fever of 100°F or above, sore throat, runny nose, chills, not feeling well, sneezing, coughing, abdominal pain or diarrhea.